

NUCERITY TRANSITION FAQ'S

GET STARTED IN 4 EASY STEPS

What do you need to do to get started with ARIIX on Monday, March 19? We've got it broken down into **4 easy steps**:

STEP 1

Welcome email. You will receive a Welcome email from ARIIX with your new Representative ID and a link to the ARIIX back office (xOffice™).

STEP 2

Activate your ARIIX account.

- Go to the ARIIX back office (xOffice) login page: <https://xoffice.ariix.com/XOffice/>.

Both your username and password will be the same ones you were using with your NuCerity Team Office, OR you can log in using your new ARIIX ID.

- Carefully read and accept the necessary documents, including the ARIIX Policies & Procedures.
- Visit your Profile page and review the following:

Check your personal information to be sure it is correct and up to date.

Select your preferred language.

STEP 3

Begin enjoying all the benefits your new ARIIX business has to offer!

STEP 4

Explore the Business Orientation System (B.O.S.) and start watching the ARIIX Training Videos.

WATCH VIDEOS



COMMISSIONS

WILL NUCERITY DISTRIBUTORS TRANSITION FULLY TO ARIIX?

For the best transition possible, the merger will take place in 3 phases:

- *Compensation Plan and xOffice™: On Monday, March 19 at 12:01 a.m., NuCernity distributors will be brought on to the ARIIX ACTIV8™ Compensation Plan and gain access to xOffice to manage their businesses. NuCernity distributors will still have access to their Team Office for the next 30 days.*
- *Going forward, NuCernity distributors globally will have access to NuCernity products through the ARIIX Shopping Cart.*
- *Market by market, NuCernity distributors will begin to gain access to the full ARIIX product offering available in each country, and ARIIX Representatives will gain access to NuCernity products as well.*

WILL I STILL BE ABLE TO ACCESS MY TEAM OFFICE?

Yes, for 30 days following the compensation plan transition on March 19, you will still have access to historical data through your Team Office. No business transactions (ordering or enrollments) will be allowed through Team Office after Monday, March 19.

WHAT WILL HAPPEN TO MY CUSTOMER PROGRAM THROUGH BUYNUCERITY.COM?

For NuCernity distributors, the buynucernity.com Customer Program will continue as-is, but fulfillment will be completed by ARIIX.

DOES ARIIX OFFER A FREE REPLICATED WEBSITE FOR MY BUSINESS?

Because ARIIX uses a “house of brands” product strategy, you will have access to a Replicated website for each brand (including buynucernity.com for the NuCernity brand). You can select the Site URL you’ll use for your Replicated websites; for instance: slenderiiz.com/janedoe. When you go to your ARIIX Replicated website through a web browser, you will be able to verify that it is indeed your website by checking the contact information in the footer of the page.

WHAT WILL HAPPEN TO NUCERITY WEBSITES?

NuCernity will remain its own brand as part of the ARIIX brand family. Because of this, Nucernity.com will remain the “brand website,” and buynucernity.com will remain the customer website.

WHERE CAN I FIND MARKETING RESOURCES AND OTHER BUSINESS TOOLS?

Upon gaining access to the ARIIX xOffice, you will be able to access sales and marketing tools through the xOffice library — available through the main navigation panel.

WHEN WILL I RECEIVE MY FIRST COMMISSION CHECK WITH ARIIX?

Because the ARIIX commission payout is one week in arrears, you will receive your first commission check (if eligible) from ARIIX on Friday, March 30, 2018.

WILL I STILL BE ABLE TO ACCESS MY COMMISSIONS THROUGH TEAM OFFICE? AND HOW WILL I RECEIVE NEW COMMISSIONS WITH ARIIX?

Beginning March 19, you will only be able to view current commission data through the ARIIX xOffice. However, historical commission data will be available in your Team Office for the next 30 days. Fortunately, both NuCernity and ARIIX use hyperwallet to pay out commissions, so you won’t see a change in how your commissions are received every week.

RANK & RECOGNITION

WHAT RANK WILL I BE WHEN I TRANSITION TO ARIIX?

Your achieved rank will be moved over to the ARIIX equivalent achieved rank for purposes of title and recognition.

Below is a chart of your equivalent rank with ARIIX.

PAY LINE VOLUME (TLV)	NUCERITY TITLE	ARIIX Equivalent
100	Star	Member
250	Super Star	Team Lead
500	Bronze	Supervisor
1,000	Silver	Manager
2,500	Gold	Senior Director
5,000	Platinum	Senior Vice President
10,000	Ruby	Senior Officer
25,000	Emerald	CEO
50,000	Diamond	Chairperson Level 2
100,000	Blue Diamond	Chairperson Level 5
200,000	Yellow Diamond	Chairperson Level 5
400,000	Pink Diamond	Chairperson Level 5
600,000	Black Diamond	Chairperson Level 5
800,000	Crowne Diamond	Chairperson Level 5

PRODUCTS

WHICH NUCERITY PRODUCTS WILL REMAIN IN EACH MARKET?

NuCerity distributors will have access to all of the same products they currently have access to in each market after the merger is complete. The main difference distributors will experience is that the NuCerity products will be available for purchase through the ARIIX Shopping Cart.

WHAT WILL HAPPEN TO MY AUTO-DELIVERY?

Beginning March 19, your Auto-Delivery will be managed through ARIIX xOffice. Please be sure to verify your Auto-Delivery and/or make changes to it once you activate your ARIIX account. Additionally, ARIIX runs Auto-Delivery once a week, on Saturdays. Please watch for an email communication with the exact schedule of your new Auto-Delivery.

BUSINESS & CUSTOMER SUPPORT

WILL I SEE ANY CHANGES TO SHIPPING?

For the first 60 days following the merger, your products will ship as-is from their current warehouse. Beginning May 7, products will be shipping from ARIIX warehouses and you may notice a slight change in shipping prices.

WHICH DISTRIBUTOR OR CUSTOMER SUPPORT PHONE NUMBERS DO I USE?

All current NuCerity distributors and customer support phone lines and email address will remain active after the transition for at least a 60-day time period. When customer support teams are integrated, existing customer support numbers and emails will be used in each market. Please watch for further communication when the migration approaches in May.